

<b>The book of MAMBO – Ride.</b>
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<b>1) DESCRIPTION</b>
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**FUN & ACTION !****It's the MAMBO Ride !**

A funny wild and wet ride in the wildwater training canal (160m long), on the river Sure in Diekirch, the only one in Luxembourg and surroundings!

You will paddle in our 1-seated open Kayaks, type unsinkable Sit-on-top.

Sit-on-top means that you cannot get stuck inside in case of capsizing (turn over).

After each descent, you have to carry back your boat to the start. Trolleys are available.

Please consider that it is NOT a leisure park, but a wild water kayak training canal. Use of the canal can only be made outside the official kayak training schedule and official events. Can be checked at [www.kanuraft.eu](http://www.kanuraft.eu) → **AGENDA**

Provided equipment: MAMBO, Paddle, Helmet, buoyancy aid.

Neoprene clothing is highly recommended. If you don't have an own one, you can rent one of our neoprene-longjohn.

**You have to bring your own solid and fully closed shoes. Mandatory!**

**No flip flops, No sandals, No crocs. Barefoot is strictly excluded!**

On site: Toilets, showers, changing rooms, lockers (1 EUR / 2 EUR pieces)

- **MAIN SEASON** 2020 starts on 3. June and ends on 30. August.
- **OPENING DAYS** Wednesday until Sunday.
- **OPENING HOURS** 11h00 until 18h00.
- **Last start** at 16h00. For MAMBO-Ride please arrive before 15h35.
- **AVAILABILITIES** can be checked at [www.kanuraft.eu](http://www.kanuraft.eu) → **AGENDA**
- **RESERVATIONS** on advanced booking 24 hours via mail [info@kanuraft.eu](mailto:info@kanuraft.eu) ; Starting times 12h00, 14h00, 16h00. Booking close the day before at 18h00.
- **DURATION** 1 hour in Kayaks, including on land explanations about kayaking technique. Time extension is possible.
- **Minimum participants** **2 adults (18 +)** or **2 adults** & 1 youngster (12 – 17).
- **Maximum** 20 participants
- **Minimum of age** **12 years.** (11 years for supervised school classes)
- **Maximum weight** 120 kg (due to boat specifications)
- **PRICE 2020 (Basis)** 1. hour 16,- EUR per boat. Every following hour 14,50 EUR. No boat sharing. Full price list at [www.kanuraft.eu](http://www.kanuraft.eu)
- Special prices for groups (minimum 10 boats for 2 hours, advanced booking and payment) and Luxemburgish schools.
- **PRE & AFTER SEASON** April, Mai, October, September only for groups, minimum 10 boats for 2 hours, with advanced booking and payment.
- **Payment CASH** or **Card** reader. We don't accept notes of 200,- or 500,- EURO

## 2) Practical clothing recommendations & personal requirements.

We cannot be held responsible for the lack of comfort of our guests, or their exclusion from the activity, due to the non-conformity to the present information.

**ALCOHOL**  
**0 %**  
**ZERO**

Cap or Hat.

Straps for glasses

Windbreaker and splashproof anorak K-Way style.

Swimsuit.

T-Shirt, short or long sleeves, preferable in synthetic material.

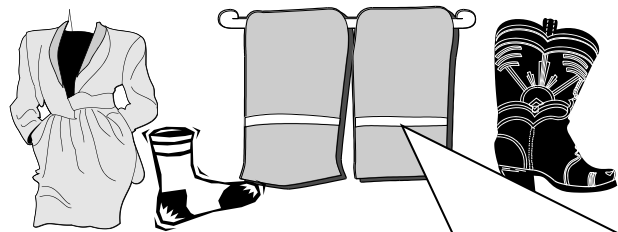
Sportswear **adapted to outdoor practice & weather conditions.**

**Solid and fully closed footwear !**

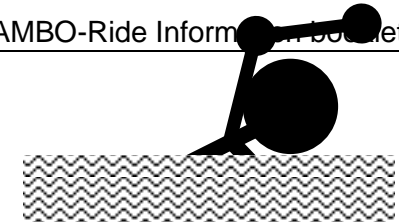
- No flip flops.
- No sandales.
- No crocs.

**Barefoot is excluded !**

Dry clothes, shoes and towel for after paddling.

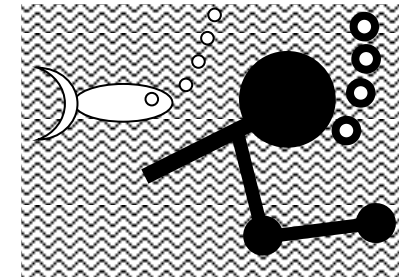


A



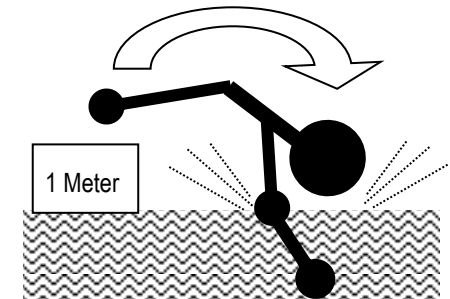
Able to swim for 15 minutes!

B



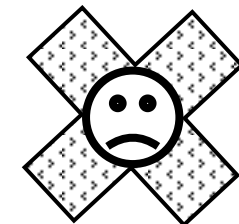
Able to immerse your head at -1m !

C



Able to dive from 1 meter!

D



No medical contra-indication for practicing canoe or kayak sports !

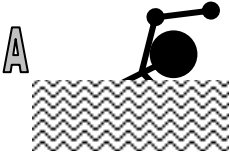

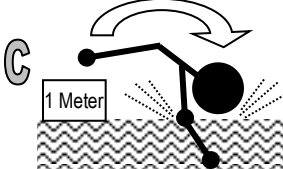
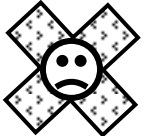
### 3) GENERAL TERMS AND PARTICIPATION CONDITIONS (G.T.P.C.) for the MAMBO-Ride

Version from 1 January 2020.

*Attention: This is a free translated text! In case of doubt or lack of understanding, only the German text is applicable.*

It is pointed out that this service in its form is not suitable for the physically or mentally permanently or temporarily (including injuries) affected disabled persons. In the given case, for reasons of the safety of the participants, additional measures must be seized, which draw also an adjustment of the price with itself. This must be already communicated in the reservation request.

#### PERSONAL PARTICIPATION CONDITIONS:

 <p><b>A</b></p> <p>Be able to swim for 15 minutes!</p>	 <p><b>B</b></p> <p>Able to immerse your head until -1m !</p>	 <p><b>C</b></p> <p>Able to dive from 1 Meter!</p>	 <p><b>D</b></p> <p>No medical contra-indication for practicing canoe or kayak sports! Zero alcohol !</p>
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Additionally, before embark, please estimate honestly your physical condition! Practicing kayak in wild water requires a stronger invest, both physically and emotionally.

Subsequently, a PARTICIPANT is considered as every single person who has rented for a determined period of time, under one's own name or the name of another person or group, and autonomously uses a canoe or kayak inclusive all accessories with or without any external supervision.

- The minimum age to navigate the wild-water canal is 12 years.
- Minors from the age of 12 until 17 years included, must be accompanied by at least two adult persons in a boat. They are not allowed to rent a boat at their own.
- From the age of 18 on, persons can rent a boat at their own.
- The minimum age can be lowered to 11 years in the case of a supervised activity involving rescue teams in the canal. For example school classes

**Wearing the buoyancy aid and the helmet, closed and buckled up, is mandatory for the entire duration of the activities. As well on board of the kayaks as on the banks of the wild-water canal.**

#### **§ 1) PAYMENT AND RESERVATION PROCEDURES for groups:**

- 1) No reservation will be considered binding until receipt of a written booking and full payment.
- 2) As long as no binding reservation exists, KanuRaft s.à r.l. reserves the right to dispose freely over both the date and over the period and to convey it to another customer.
- 3) The complete rate of participants set by the booking are payable, even in case of individual withdrawal.

#### **§ 2) CANCELLATION BY THE PARTICIPANT(S) (CLIENT / GUESTS):**

- 1) Less than 14 calendar days before the first day of rental: 50% of the total price to be paid.
- 2) On the day before (00h00) or the day of rental: 90% of the total price to be paid.
- 3) Late arrival in relation to the agreed time schedule leads to the corresponding temporal shortening without shortening of the price. No waiting times, even for single persons within a group.

**§ 3) CANCELLATION by KanuRaft s.à r. l. :**

- 1) Cancellation possible at every moment. Payback 100% of the entire deposit or the amount paid in advance. (for example in case of force majeure as in § 4.1)
- 2) This clause is not applicable if the renting, due to non-compliance with a safety statement or condition of participation mentioned in the present G.T.P.C., by one or more participants, must be aborted and/or cancelled or cannot take place.

**§ 4) RESPONSIBILITY during renting with or without supervisor:****§ 4.1) KanuRaft s.à r.l.**

- 1) ensures the safety and standard compliance for the rented equipment: boat, paddle, buoyancy aid ISO EN 12402-5, helmet EN 1385.
- 2) In the case of force majeure (e.g. storms, thunderstorms, strong winds, floods, low water, lack of instructor, technical failure, unexpected administrative decision, ...) in the interest of the participants and their safety, KanuRaft s.à r.l. may abort and/or cancel the renting at any time and without affecting the other agreements of this contract.
- 3) A staff member and/or assistant and/or trainer of KanuRaft s.à r.l. can immediately and at any time abort the renting without compensation and request the participant to get off the boat if their behaviour shows unsuitable physical and coordinative abilities to navigate the boat without putting himself or other people in danger.

**4.2) The participant or group leader or family head certifies**

- 1) with his signature that he himself and all participants in his group or family boarding the canoes and kayaks, do fulfil all the personal participation conditions illustrated by the images A, B, C, D in the beginning of this text and are not under influence of alcohol and/or other drugs.
- 2) The participant or group leader or family head also certifies that he has informed every single participant from his group or family about the contents of the present general terms and participation conditions.
- 3) In case of a group of participants, the latter ones must determine by name and in written form a main responsible person on site, who bears the responsibility of the whole group as a group leader.
- 4) Every single participant has to strictly follow the instructions and information's given by a staff member and/or assistant and/or trainer of KanuRaft s.à r.l. on land as well as on water.
- 5) In case of failure to follow safety instructions by one or more participants, KanuRaft s.à r.l. reserves the right to suspend or cancel the renting immediately, without compensation and without affecting the other agreements of this contract. The same applies in the event of conduct by which the safety of participants and/or the supervisor and/or the staff members of KanuRaft s.à r.l. is no longer guaranteed.
- 6) The participants must immediately obey the instructions to get off the boat and go ashore. This is also applicable for individual persons within one same group.

**§ 4.3) The participants must accept all risks**

- 1) which arise from the exercise of outdoor activities, particularly canoeing and kayaking, namely by the effects of exposure to sun, wind and rain, cold weather, freak weather, moisture and contact with the very slippery and unstable river bed and banks.
- 2) The nature of the canoeing activity points out that the prolonged contact with more or less cold waters and tipping over (capsize) due to loss of balance cannot be excluded.
- 3) Participants accept that the canoeing activity can be operated on a water body, whose waters do not meet the hygienic standards set by the European bathing water directive 2006/7/EC.
- 4) Respect and protection of the natural environment must be observed during the entire activity.

**§ 5) Centre National d'Eau Vive in Diekirch (C.N.E.V. « al Schwemm »)**

**National wild-water centre, wild-water canal.**

**↳ Wearing the buoyancy aid and the helmet, closed and buckled up, is mandatory for the entire duration of the activities. As well on board of the kayaks as on the banks of the wild-water canal. ↳**

- 1) Only MAMBO-Kayaks are allowed to navigate the wildwater canal.
- 2) Every participant making use of the wild-water canal from the C.N.E.V. « al Schwemm », is compelled to strictly and promptly obey every instruction given by a staff member and/or assistant and/or trainer of KanuRaft s.à r.l. or any other person being responsible for the C.N.E.V!
- 3) Entering the wild-water canal is only permitted after expressly order given by a staff member of KanuRaft s.à r.l.
- 4) The participants accept that the wild-water canal has NOT to be considered as a recreational park, but as a training course for canoe and kayak including all risks and dangers existing on a wild-water river. The risk of collision and capsize of the boat, including its subsequent consequences such as swimming in a strong current or the collision with solid obstacles is omnipresent and involves risk of injury and drowning.
- 5) The participant uses the wild-water canal in full autonomy and at his/her own risk and responsibility.
- 6) The participant is solely responsible for his/her own safety, the safety of the group's participants and his/her family and bears the full risk and potential damage events which can result from the utilization of the wild-water canal.
- 7) If one or more participant(s) are not following the instructions concerning the safety, KanuRaft s.à r.l. reserves the right to immediately interrupt and/or terminate the boat renting without affecting the present terms and conditions.
- 8) The participants must immediately follow the instructions to get off the boat, leave the canal and go ashore. This is also applicable for individual persons within one same group.
- 9) In case of malicious damage, destruction or loss of the rented material or any other equipment, including installations of the "Centre National d'Eau Vive", the participant must compensate it with the reinstatement value.
- 10) The existing G.T.P.C. can be renewed and/or changed at any given time. The respectively valid version can be found on [www.kanuraft.eu](http://www.kanuraft.eu) or be viewed at the embarkment.

#### 4) Some details.

##### What is a MAMBO ?

It is an open kayak where one “sit-on-top”, not inside. We have 20 boats.

Can carry 1 person with a maximum of 120kg body weight.

Beyond 120kg, the MAMBO isn't anymore manoeuvrable in wildwater, gets instable and thus presents a danger for his user.

Boat specifications: Long 267cm; Wide 77cm ; Weight 19kg.



##### What is a Neoprene Longjohn ?

It is a body suit and has long legs but no arms at all. The material is 3,5 mm neoprene that keeps you a little warm and protects against skin scratching. We have sizes XXS, XS, S, M, L, XL.

It is a so called “Wetsuit”. Water comes inside.

**Inside the Longjohn you have to wear a swimsuit and a t-shirt for hygienic reasons.**

If you own a wetsuit better or comparable one, don't hesitate to wear it.



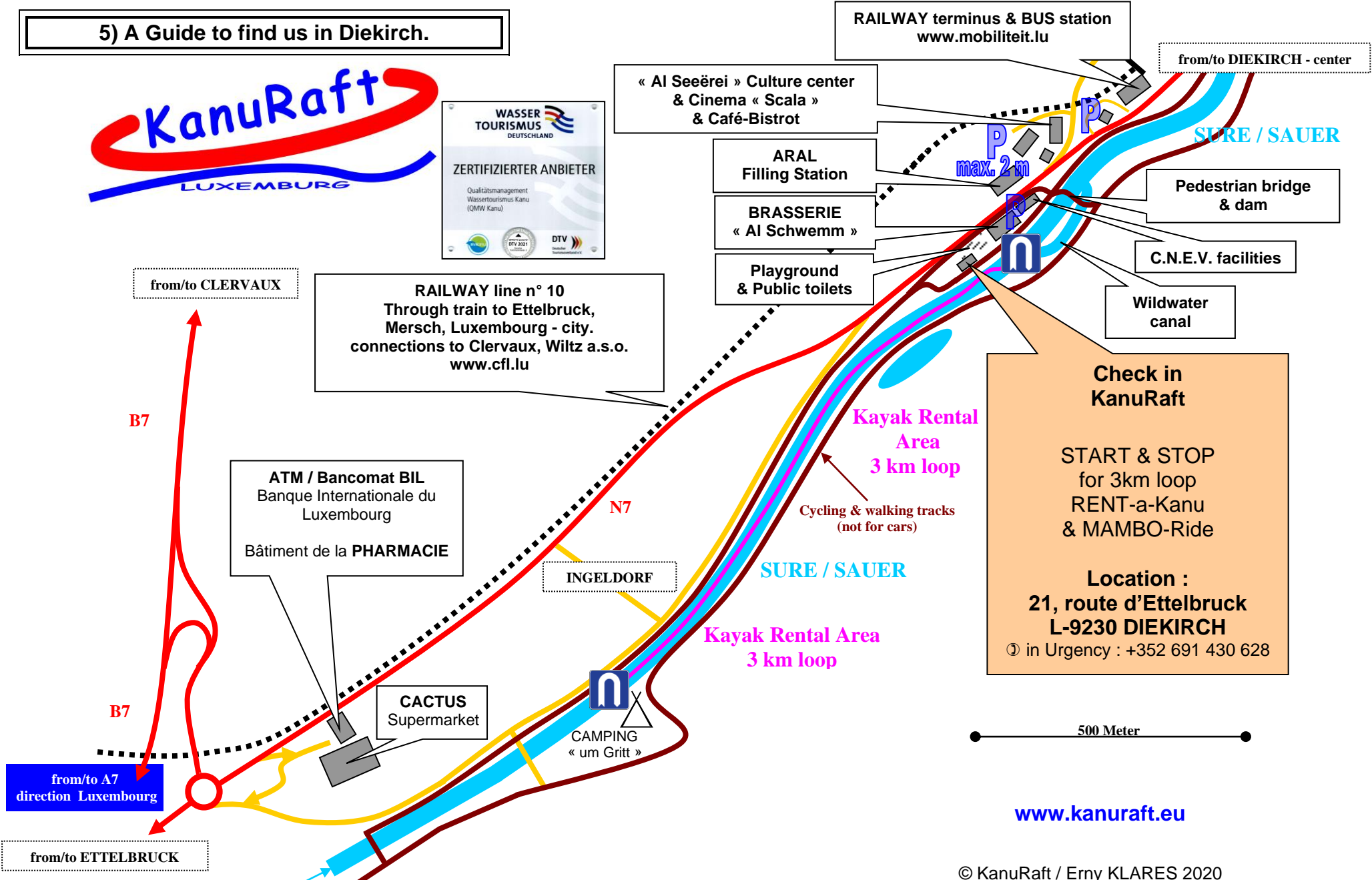
##### What are solid and fully closed shoes ?

Minimum sports shoes like this:

**MANDATORY !!!**



**5) A Guide to find us in Diekirch.**



**Check in KanuRaft**

START & STOP for 3km loop  
RENT-a-Kanu & MAMBO-Ride

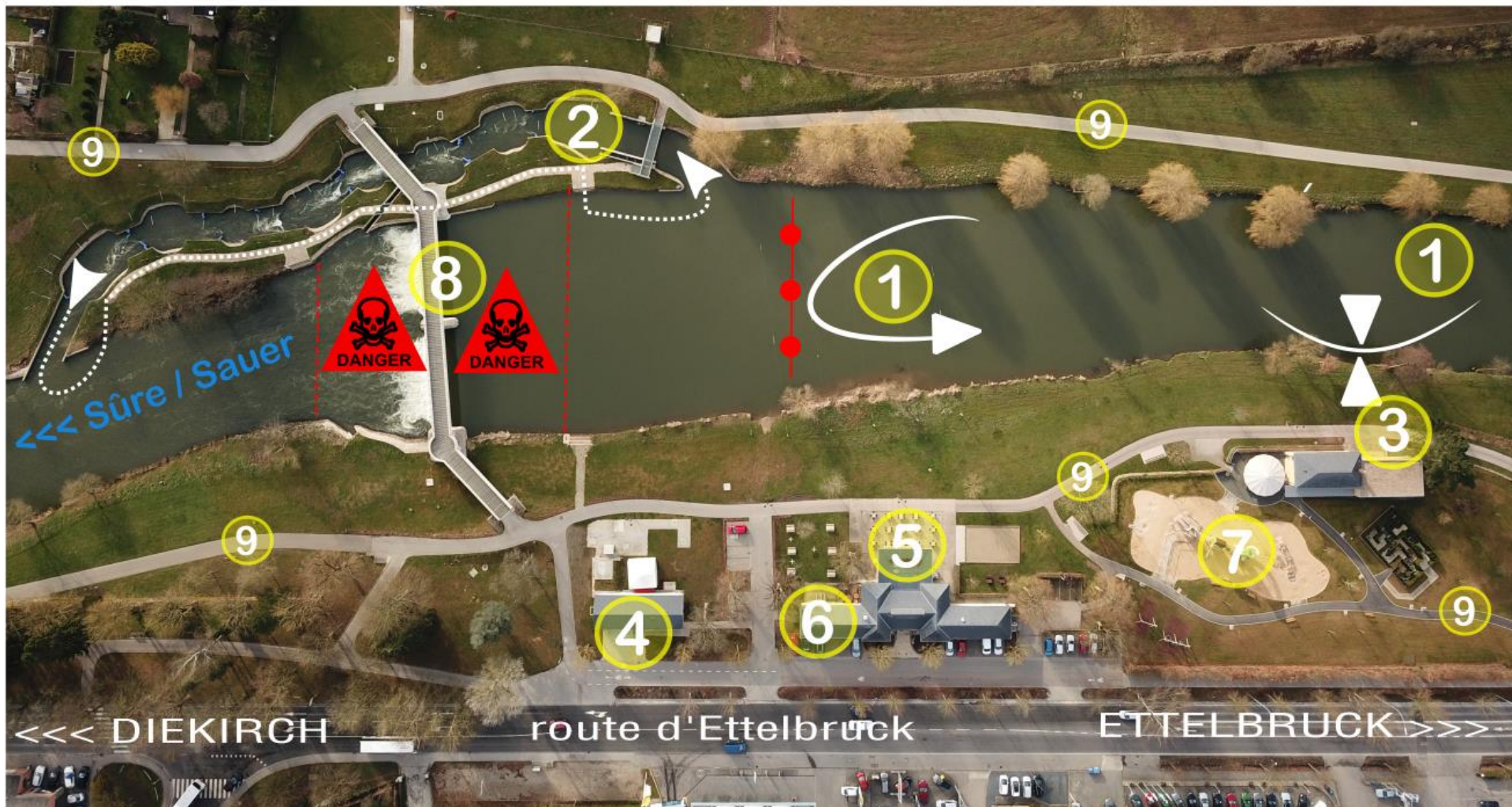
**Location :**  
21, route d'Ettelbruck  
L-9230 DIEKIRCH  
☎ in Urgency : +352 691 430 628



[www.kanuraft.eu](http://www.kanuraft.eu)



**6) Get the orientation on site.**



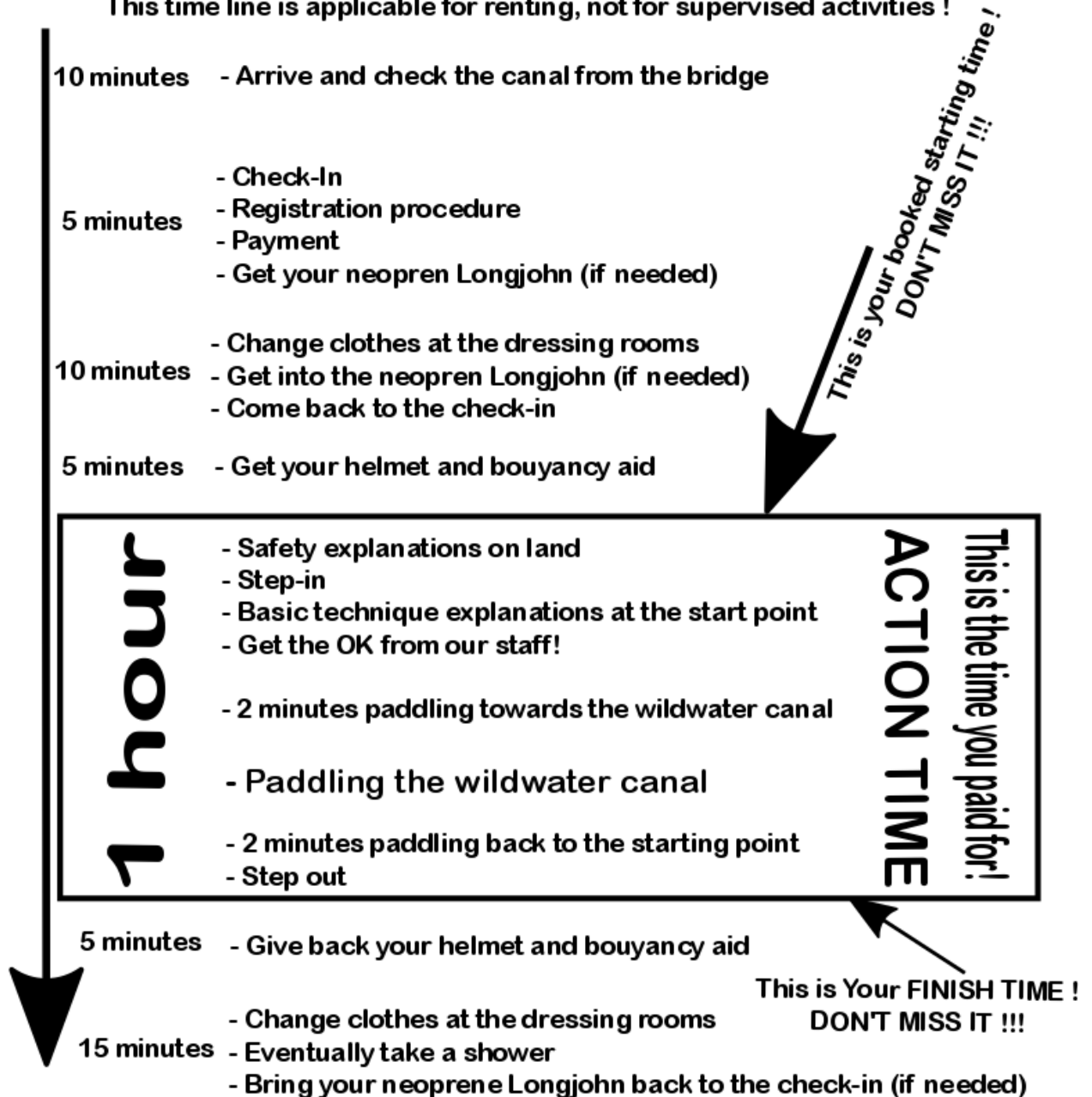
① RENT-a-KANU by KanuRaft	② MAMBO-Ride by KanuRaft	③ Check-in KanuRaft + Start&Stop ①+②
④ Changing rooms	⑤ Brasserie + Terrace "Al Schwemm"	⑥ C.N.D. local Kayak club
⑦ Public playground & public Toilet	⑧ Bridge & Dam	⑨ Promenades



## 7) How to be organised for a MAMBO-Ride?

# How to organise my MAMBO-Ride time ?

This time line is applicable for renting, not for supervised activities !



**You got it ?**

**YES, calculate 2 hours of total time invest !**

**It depends on yourself, how fast you can act and understand the instructions.**

**We are not responsible for delays due to these facts.**

**The booked starting time CANNOT be changed!**

**Late arrival will cause shortened action time. Finish time never can change!**

**More than 15 minutes late to the booked starting time is automatically considered as cancelled by the guest according to the G.T.C. and is fully payable.**

8) Finally, please always remember:

*YOU GET TOTALLY WET !!!*

and:

*it is sporty !*



*Have great fun !*